



REPUBLIKA NG PILIPINAS
TANGGAPAN NG PANGULO
LUPON SA MGA LARO AT LIBANGAN
(Games and Amusements Board)

Legaspi Towers 200
Paseo de Roxas,
Makati City

CERTIFICATE OF COMPLIANCE


Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes.

I, **ABRAHAM KAHLIL B. MITRA**, Filipino, of legal age, Chairman of the Games and Amusements Board, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Games and Amusements Board including its Field/Extension Offices has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Government services offered:
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 23rd day of July 2020 in Makati City, Philippines.


ABRAHAM KAHLIL B. MITRA
Chairman
Games and Amusements Board

SUBSCRIBED AND SWORN to before me this 23rd day of July 2020 in Makati City, Philippines, with affiant exhibiting to me his GAB-issued ID issued on _____ at Makati City. TIN ID No. 139-674-670 issued on June 27, 2019

NOTARY PUBLIC/ADMINISTERING OFFICER
MARIAM A. ARCEO

Notary Public for Makati City
Appointment No. 14-451 Until December 31, 2020
7th Floor, ALPAP 1 Building, 140 L.P. Leviste Street
Salcedo Village, Makati City 1227
PTR No. 8125697; 01.08.2020; Makati City
IBP No. 103722; 01.07.2020; RSM
Roll No. 82562

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